



PALM BEACH  
*Gardens*  
RECREATION

## AQUATIC COMPLEX

### Spring Pool Party FAQ's



*Here are some of our most frequently asked pool party questions. Take a look, as you might have the same questions, too!*

#### **-How do I know if I am a Palm Beach Gardens resident?**

Please [click here](#) to verify your residency status.

#### **-What time can I come and set up for my party?**

For all party reservations, set up and clean up time is included in your three-hour rental window. If your party reservation is from 11am-2pm, you will be permitted to enter the facility at 11am. If your party is from 2pm-5pm, you will be permitted to enter at 2pm. If you would like extra time to set up, you may purchase an additional hour, depending on availability.

#### **-How many people can I invite to my party and who is included in my final count?**

Each area at our facility has a maximum capacity set by the fire marshal that we are required to abide by. Please limit the number of guests you have to the corresponding maximum capacity listed: Corral A & B (**30**), Corral C & Shelter 2 (**70**), and Corral D & Shelter 1 (**50**). Anyone that enters the facility, regardless if they swim or not, is included in your tally of guests.

#### **-What happens in the event of severe weather?**

In the event of severe weather, you are able to cancel your party for a full refund (minus a \$20 processing fee) up until the start of your party. If you start your party and we close for weather and if space is available, we will do our best to find an area inside the recreation center to accommodate you for a \$50 set-up/maintenance fee. We do not issue refunds in the event of severe weather if the party has been started and there is no space available indoors.

#### **-Do you provide food or entertainment?**

We do not provide food or entertainment, but you are permitted to bring your own food or have it delivered. Please refer to the policies page of our permit to view our restrictions. Glass or alcohol is not permitted in the complex. If you would like to hire entertainment, you must obtain permission from management, as well as submit a certificate of insurance from your vendor.

**-Can my guests stay and use the facility after the party is over?**

You must conclude and be out of your reserved area by the time designated on your permit. However, your guests are permitted to still use our facility during our normal operating hours.

**-Can I bring in a grill, electric pan or crock pot?**

No, open flames and electronic heating devices are not permitted in the facility.

**-Is electricity available in my party area?**

Electricity is not available in the Corrals or Shelters. Any items that need power must be battery operated.

**-Will you store food for me in a refrigerator? Do you have ice available?**

We have limited storage space in our refrigerator for cake, ice cream, etc. We do not have ice available, but you are permitted to bring your own coolers with ice, so plan accordingly. Please note that all coolers will be checked at our entrance for alcohol/glass.

***Please review your signed permit that outlines all policies for our facility. Please note that failure to comply with all policies could result in withholding of your deposit.***